

# Postgraduate training and education: which perspectives at horizon 2030?

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Professor of Internal Medicine



*MedEd Symposium, ISFM  
Bern, September 23, 2020*



## Disclaimers and acknowledgments



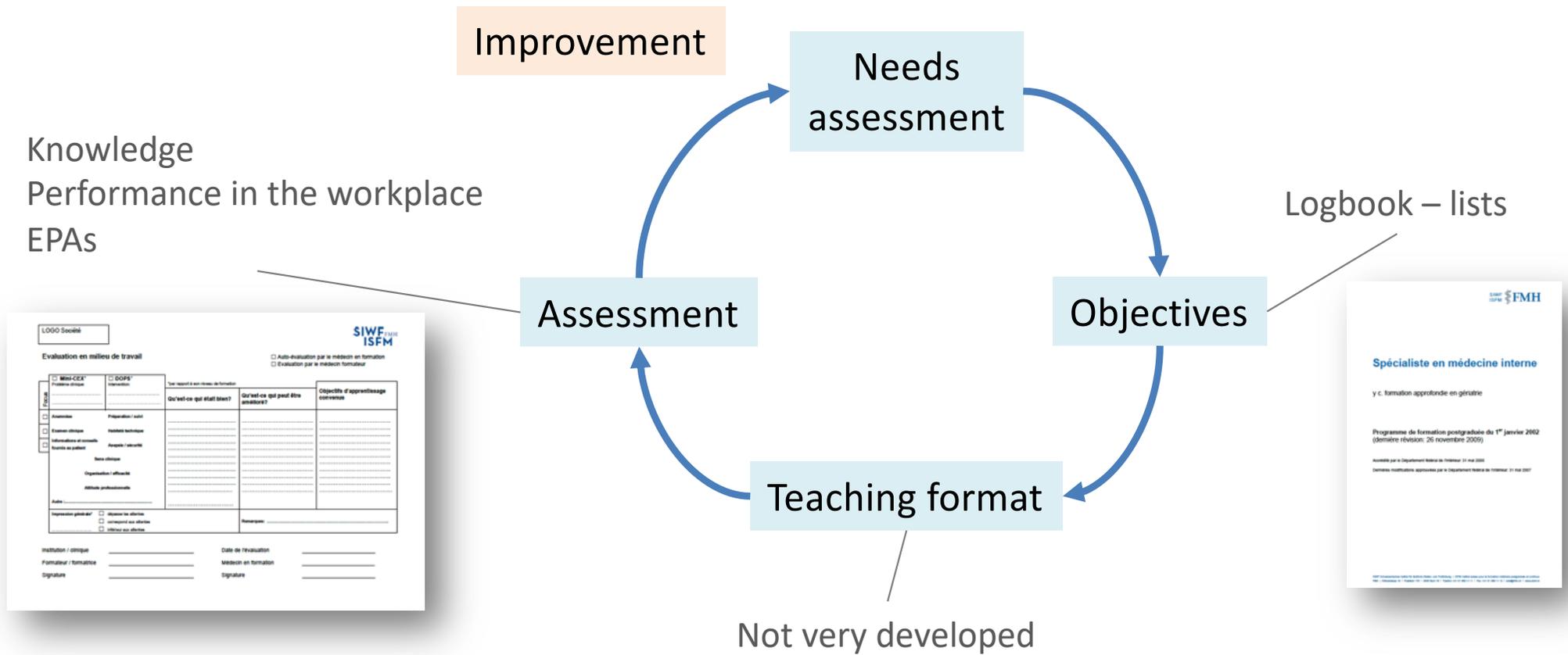
Ich bin kein Pädagoge...

- No conflicts of interest
- Thanks to Pr Mathieu Nendaz for many fruitful discussions and selected readings!

## Postgraduate training should...

- Help young doctors to **become physicians** (*is vs. does*)
- Be clear about what it is to be a **good doctor** (in a changing environment with new health professions)
- Be dispensed by **teachers and mentors trained** to promote self-reflection and assessment
- Be **interprofessional**
- Be **individualized**, needing early career choices
- Be dispensed in a **safe and health-promoting environment** for residents
- **Match needs of society** (number and type of physicians corresponding to needs in academic and non academic hospitals, and in the community)

# The main thing I remember from my early years exposed to medical education...



SIWF <sup>Forum</sup> ISFM

Evaluation en milieu de travail

Auto-évaluation par le médecin en formation  
 Évaluation par le médecin formateur

Compétence	Minicex <sup>1</sup> Problème clinique	Docps <sup>2</sup> Intervention	Sur rapport à son niveau de formation	Qu'est-ce qui était bien?	Qu'est-ce qui peut être amélioré?	Objectifs d'apprentissage convenus
1	Anamnèse	Préparation / soins				
2	Examen clinique	Inspection / technique				
3	Interprétation et conseils	Approche / sécurité				
4	Soins cliniques					
5	Organisation / efficacité					
6	Attitude professionnelle					
Autre						
Satisfaction globale <sup>3</sup>		<input type="checkbox"/> Absence de plaintes <input type="checkbox"/> Concomitance aux attentes <input type="checkbox"/> Absence aux attentes	Remarques			

Institution / clinique \_\_\_\_\_ Date de réévaluation \_\_\_\_\_  
 Formateur / formatrice \_\_\_\_\_ Médecin en formation \_\_\_\_\_  
 Signature \_\_\_\_\_ Signature \_\_\_\_\_

SIWF <sup>Forum</sup> FMH

**Spécialiste en médecine interne**

y.c. formation approfondie en générale

Programme de formation postgraduée du 1<sup>er</sup> janvier 2002  
(dernière révision: 26 novembre 2009)

Approuvé par le Département Médical de l'Université 21 mai 2002  
 Dernière modification approuvée par le Département Médical de l'Université 21 mai 2007

# Competency-based medical education

Established in 1871

## Swiss Medical Weekly

Formerly: Schweizerische Medizinische Wochenschrift  
An open access, online journal • [www.smw.ch](http://www.smw.ch)

Review article: Biomedical Intelligence | Published 15 April 2020 | doi:10.4414/smw.2020.20201  
Cite this as: Swiss Med Wkly. 2020;150:w20201

### Nationwide introduction of a new competency framework for undergraduate medical curricula: a collaborative approach

Sohrman Marc<sup>a</sup>, Berendonk Christoph<sup>b</sup>, Nendaz Mathieu<sup>c</sup>, Bonvin Raphaël<sup>d</sup>, the Swiss Working Group Implementation\*

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\* Members of the Swiss Working Group for PROFILES Implementation (SWGPI): Christoph Berendonk, University of Bern and represent Skills working group of the Federal Licencing Examination; Silke Biller, University of Basel; Raphaël Bonvin, University of Fribourg; Pe Bern; Waltraud Georg, University of Zurich; Mathieu Nendaz, University of Geneva; Tina Schurter, University of Bern and representative working group of the Federal Licencing Examination; Marc Sohrmann, University of Lausanne

Annals of Internal Medicine

ACADEMIA AND THE PROFESSION

### Creating Entrustable Professional Activities to Assess Internal Medicine Residents in Training A Mixed-Methods Approach

David R. Taylor, MD, MHPE; Yoon Soo Park, PhD; Christopher A. Smith, MD; Jolanta Karpinski, MD, MEd; William Coke, MD; and Ara Tekian, PhD, MHPE

**Background:** Competency-based medical education has not advanced residency training as much as many observers expected. Some medical educators now advocate reorienting competency-based approaches to focus on a resident's ability to do authentic clinical work.

**Objective:** To develop descriptions of clinical work for which internal medicine residents must gain proficiency to deliver meaningful patient care (for example, "Admit and manage a medical inpatient with a new acute problem").

**Design:** A modified Delphi process involving clinical experts followed by a conference of educational experts.

**Setting:** The Royal College of Physicians and Surgeons of Canada.

**Participants:** In phase 1 of the project, members of the Specialty Committee for Internal Medicine participated in a modified Delphi process to identify activities in internal medicine that represent the scope of the specialty. In phase 2 of the project, 5 experts who were scholars and leaders in competency-based medical education reviewed the results.

**Measurements:** Phase 1 identified important activities, revised descriptions to improve accuracy and avoid overlap, and as-

signed activities to stages of training. Phase 2 compared proposed activity descriptions with published guidelines for their development and application in medical education.

**Results:** The project identified 29 activities that qualify as entrustable professional activities. The project also produced a detailed description of each activity and guidelines for using them to assess residents.

**Limitation:** These activities reflect the practice patterns of the developers and may not fully represent internal medicine practice in Canada.

**Conclusion:** Identification of these activities is expected to facilitate modification of training and assessment programs for medical residents so that programs focus less on isolated skills and more on integrated tasks.

**Primary Funding Source:** Southeastern Ontario Academic Medical Organization Endowed Scholarship and Education Fund and Queen's University Department of Medicine Innovation Fund.

Ann Intern Med. doi:10.7326/M17-1680

For author affiliations, see end of text.

This article was published at Annals.org on 17 April 2018.

Annals.org

# EPAs in internal medicine residency

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**Table 1.** The Entrustable Professional Activities for Internal Medicine Residency in Competence by Design

**Transition to discipline**

Performing histories and physical examinations and documenting and presenting findings across clinical settings for initial and subsequent care  
Identifying and assessing unstable patients, providing initial management, and obtaining help  
Performing the basic procedures of internal medicine

**Foundations of discipline**

Assessing, diagnosing, and providing initial management for patients with common acute medical presentations in acute care settings  
Managing patients admitted to acute care settings with common medical problems and advancing their care plans  
Consulting specialists and other health professionals, synthesizing recommendations, and integrating these into the care plan  
Formulating, communicating, and implementing discharge plans for patients with common medical conditions from acute care settings  
Assessing unstable patients and providing targeted treatment and consulting as needed  
Discussing and establishing patients' goals of care  
Identifying personal learning needs while caring for patients and addressing those needs

**Core of discipline**

Assessing, diagnosing, and managing patients with complex or atypical acute medical presentations  
Assessing and managing patients with complex chronic conditions  
Providing internal medicine consultation to other clinical services  
Assessing, resuscitating, and managing unstable and critically ill patients  
Performing the procedures of internal medicine  
Assessing capacity for medical decision making  
Discussing serious and/or complex aspects of care with patients, families, and caregivers  
Caring for patients who have experienced a patient safety incident (adverse event)  
Caring for patients at the end of life  
Implementing health promotion strategies in patients with or at risk for disease  
Supervising junior learners in the clinical setting

**Transition to practice**

Managing an inpatient medical service  
Managing longitudinal aspects of care in a medical clinic  
Assessing and managing patients with uncertain diagnosis and/or treatment  
Providing consultations to off-site health care providers  
Initiating and facilitating transfers of care through the health care system  
Working with other physicians and health care professionals to develop collaborative patient care plans  
Identifying learning needs in clinical practice and addressing them with a personal learning plan  
Identifying and analyzing system-level safety, quality, or resource stewardship concerns in health care delivery

**Transition to discipline**

Performing histories and physical examinations and documenting and presenting findings across clinical settings for initial and subsequent care

**Foundations of discipline**

Assessing, diagnosing, and providing initial management for patients with common acute medical presentations in acute care settings

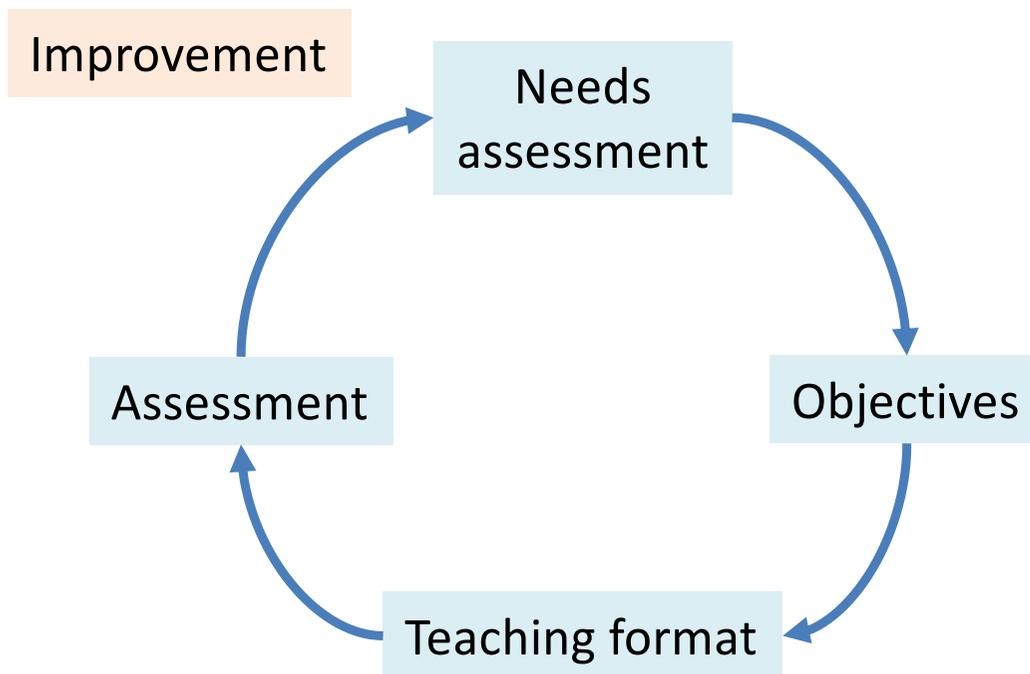
**Core of discipline**

Assessing, diagnosing, and managing patients with complex or atypical acute medical presentations

**Transition to practice**

Managing an inpatient medical service

# Postgraduate training in 2020

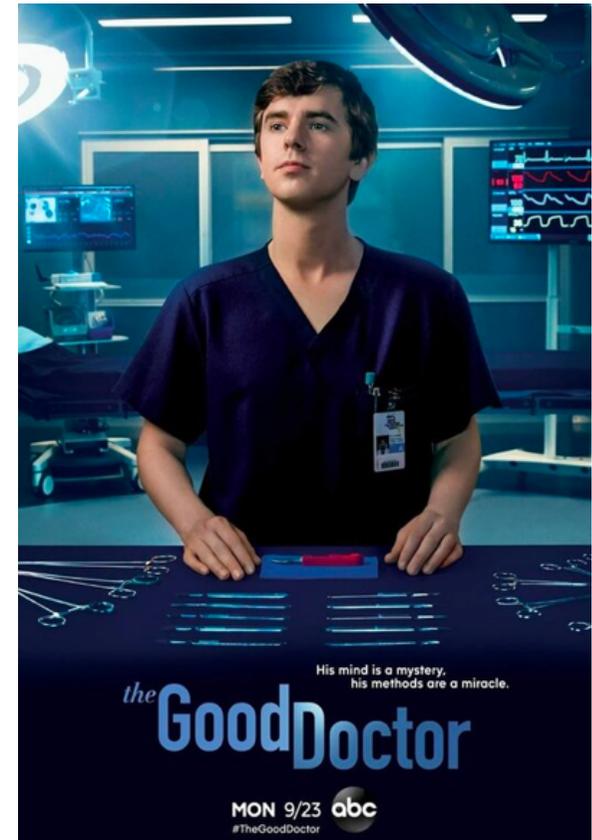


## Postgraduate training

- Increasingly normative
- Heavy emphasis on « does »
- What about what the trainee should « be »?
- **What physicians do we want?**

## 5 minutes self-reflection

- Remember... who was the first physician who influenced you (I want to be like her/him...)?
- What in that person did you want wanted to emulate?
- When you think about the good physician, what are the 3 words that immediately come to mind? (write them down...)
- You had a number of trainees: do you think you influenced them more by what you taught or by what you are?



# Medicine in 2035: insights from ACGME



## BOX COMMON INSIGHTS ABOUT THE FUTURE OF MEDICAL SYSTEMS, MEDICAL EDUCATION, AND ACCREDITATION

- Complexity will escalate in patient care delivery, specifically calling for an ever more seamless and disciplined interprofessional team-based approach to health care delivery and medical education.
- Information transparency will increase, with accompanying challenges to the veracity and perceived value of competing offerings of data and analyses.
- It is not possible to determine the future shape of health care delivery and to project the workforce needed; therefore, the maximization of provider career flexibility will be crucial.
- "Commoditization" of health care services will accelerate. It will include increasingly standardized (price-driven) services at entry level and shifting responsibilities and risks among health professionals in interprofessional team-based care. It will also impact formerly "high-end" procedures that can be rigorously standardized or automated.
- There will be little tolerance for approaches to accreditation, credentialing, and licensing with burdensome process inefficiencies and multiple actors with either conflicting or incompatible standards.
- The potential diversity in medical delivery approaches will be so profound that the current dichotomous conceptualizations of the physician workforce (eg, "primary care–subspecialist," "generalist–specialist") turn out to be narrow, and distracting approaches to thinking about the future.
- There is no clear optimal specialty distribution for the future (given the pace and differential cross-impacts of technology, economics, and societal issues); therefore, the medical education system must be capable of supplying a wide distribution of physicians by specialty.
- There will be profound societal pressures to deprofessionalize all of the health care professions, not just physicians.

## Evolution of health care

Increasing complexity in care delivery, interprofessionalism



## Requirements for physicians

Competent in interprofessional and team-based work

Increased health literacy of patients, demand for and challenge of information



Uptodate and knowledgeable

Uncertain evolution of health care, career flexibility required



Flexible and adaptive

Low-cost medicine and delivery by less trained (and less costly) professionals



Defined by high-level knowledge and skills, not only what they do

# CANMEDS model



The one-man band



CANMEDS

- Fine, but... different emphasis should be given according to speciality and/or work environment
  - Academic surgeon
  - Public health specialist
  - Family physician
  - ...

# The charter on medical professionalism

## 3 principles

- Primacy of patient welfare
- Patient autonomy
- Social justice

## 10 professional responsibilities

- Professional competence
- Honesty with patients
- Patient confidentiality
- Maintaining appropriate relations with patients
- Improving quality of care
- Improving access to care

Ann Intern Med. 2002;136:243-246.

PERSPECTIVE

## Medical Professionalism in the New Millennium: A Physician Charter

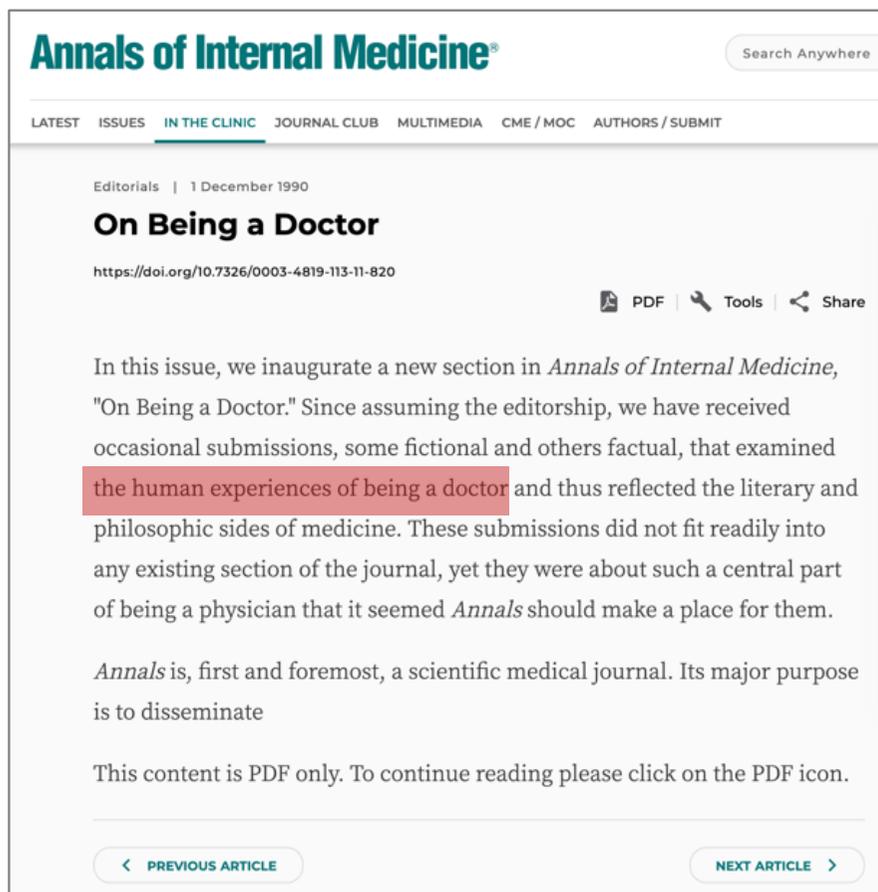
Project of the ABIM Foundation, ACP-ASIM Foundation, and European Federation of Internal Medicine\*

- Just distribution of finite resources
- Scientific knowledge
- Maintaining trust by managing conflicts of interest
- Professional responsibilities

# The human experiences of being a doctor...

To 2020

From 1990...



The screenshot shows the Annals of Internal Medicine website interface from 1990. At the top, the journal title "Annals of Internal Medicine" is displayed in a large, bold, teal font, with a search bar to its right. Below the title, a navigation menu includes "LATEST", "ISSUES", "IN THE CLINIC" (highlighted with a blue underline), "JOURNAL CLUB", "MULTIMEDIA", "CME / MOC", and "AUTHORS / SUBMIT". The main content area features the text "Editorials | 1 December 1990" followed by the article title "On Being a Doctor" in a large, bold, black font. Below the title is the DOI link: <https://doi.org/10.7326/0003-4819-113-11-820>. To the right of the link are icons for PDF, Tools, and Share. The main body of text begins with "In this issue, we inaugurate a new section in *Annals of Internal Medicine*, 'On Being a Doctor.' Since assuming the editorship, we have received occasional submissions, some fictional and others factual, that examined the human experiences of being a doctor and thus reflected the literary and philosophic sides of medicine. These submissions did not fit readily into any existing section of the journal, yet they were about such a central part of being a physician that it seemed *Annals* should make a place for them." The text continues: "*Annals* is, first and foremost, a scientific medical journal. Its major purpose is to disseminate This content is PDF only. To continue reading please click on the PDF icon." At the bottom, there are two buttons: "PREVIOUS ARTICLE" with a left arrow and "NEXT ARTICLE" with a right arrow.

Annals of Internal Medicine

ON BEING A DOCTOR

## Put Your Own Oxygen Mask On First

They streamed into Memorial Church in twos and threes on a piercingly beautiful Cambridge fall day: clinic and hospital colleagues, patients from his primary care practice, and siblings and cousins from a sprawling New England family. They passed by the two collages showing an exuberant 70-year-old man at various stages of his life—dressed as Malvolio in a high school production, camping across the country as a long-haired activist, playing the piano with his children and grandchildren—and thought to themselves, "How could a doctor who meant so much to so many take his own life?" As I greeted cousins and family friends who came to honor my oldest brother, I asked myself, "When does devotion to a job you love become hazardous to your health?"

Skip had been a primary care clinician for over 40 years in the Boston area. He served a diverse, working-class immigrant population, first in Cambridge and then in Chelsea. He loved being a community doctor in every sense. To better care for his patients, he added Spanish to his schoolboy French, then Portuguese, then some Croatian. He made frequent house calls, helped integrate social services and mental health at his clinic, established a legal aid office for clinic patients, and chaired the local Board of Public Health. It seemed like half of the police force were his patients, and it was a rare trip to the local supermarket when one of his patients didn't ask for a curbside consult. His adopted community became his family, and they loved him back.

All families of suicide victims struggle to find sense in a seemingly senseless death. Like Tolstoy's families in *Anna Karenina*, each suicide is unhappy in its own way. My brother's life nearing the end of his career seemed full with family, friends, travel, and music. One month earlier, he had walked his youngest daughter down the aisle at a wedding packed with hundreds of friends and family members. On the other hand, depression ran in our family, and he had struggled with it on and off over the 10 years since losing his oldest daughter at age 22 to a glioblastoma. The prospect of retirement cast a pall. In notes from his 40-year college reunion, he asked, "Anyone have secrets to successful retirement? As I approach it, I admit I am stumped."

Most recently, he had confronted the reality that a small intracerebral bleed he had 2 years earlier had left him with cognitive deficits that affected him more than we noticed. In a note discovered after his death, he stated, "I know I can no longer practice. This would set me adrift, with no end." A future without his practice would be like a life without his family. Most of all, the prospect that he would eventually shift from being the carer to being cared for was terrifying. "I can't stand the idea of not being able to be helpful."

The week before he died, while on an annual canoe trip in northern Minnesota, I browsed the cover story in *The Atlantic* by Arthur C. Brooks on managing your declining career. Brooks observed that accomplished people struggle with retirement because they resist the idea that they need to adapt to how their skills

change with age. Moreover, successful people often have trouble building an equally fulfilling identity outside of work. Nobody needs them in the same way that they were needed at work. Although my brother had many friends and interests outside of medicine, his eulogies were full of stories of going the extra mile at work: telephone calls to patients long after he had promised to be home, extra weekend rounding to make sure his patients on the university service were well cared for, and house calls to a friend's ailing father.

As with many good physicians, this habit was as natural to Skip as calling in a prescription. His patients adored him for this, and I doubt he ever viewed it as a burden. However, as I listened, I couldn't help but think of the other side of the ledger: of time taken away from being with his wife, playing the piano, or preparing for life after medicine. With more attention to his life outside of work, could he have made peace with all that he still had to contribute to those around him?

When I spoke at the memorial service, I noted that—although I longed to emulate my oldest brother—I found his brand of selflessness too hard. "It meant doing things even when they were inconvenient and caring about people whether or not they were fully deserving or sufficiently grateful. Truly being selfless turned out to be a lot of work, and I was happy to leave it to Skip and the Sisters of Mercy."

I also mentioned my hope that his colleagues would honor his memory by spending time taking care of themselves. "Selflessness has its price. Skip was so ready to give someone the shirt off his back that he may not have realized when he was also cold. I hope each of you—especially those of you who are doctors and nurses and caregivers—will take time to be selfish when you need to be. Make a lunch date with your Skip to complain about your problems. Put your own oxygen mask on first."

In the era of COVID-19, when it is commonplace to honor nurses, doctors, and other health care personnel as heroes, I worry about the subtle toll of living up to that image. Heroes are selfless and tireless. No hero looks at their watch and says, "Okay, time to head home to family." However, when our heroes are human, they need to rest; be able to ask for help; and be allowed to say, "I'm done. I need a break. My turn to be taken care of." In honor of National Suicide Prevention Month, to all my health care colleagues, please, put your own oxygen mask on first.

David Atkins, MD, MPH  
Veterans Health Administration  
Washington, DC

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Annals.org

Annals of Internal Medicine © 2021 American College of Physicians 1

# Professional identity formation

Perspective

## Reframing Medical Education to Support Professional Identity Formation

Richard L. Cruess, MD, Sylvia R. Cruess, MD, J. Donald Boudreau, MD, Linda Snell, MD, MHPE, and Yvonne Steinert, PhD



Acad Med. 2014;89:1446–1451

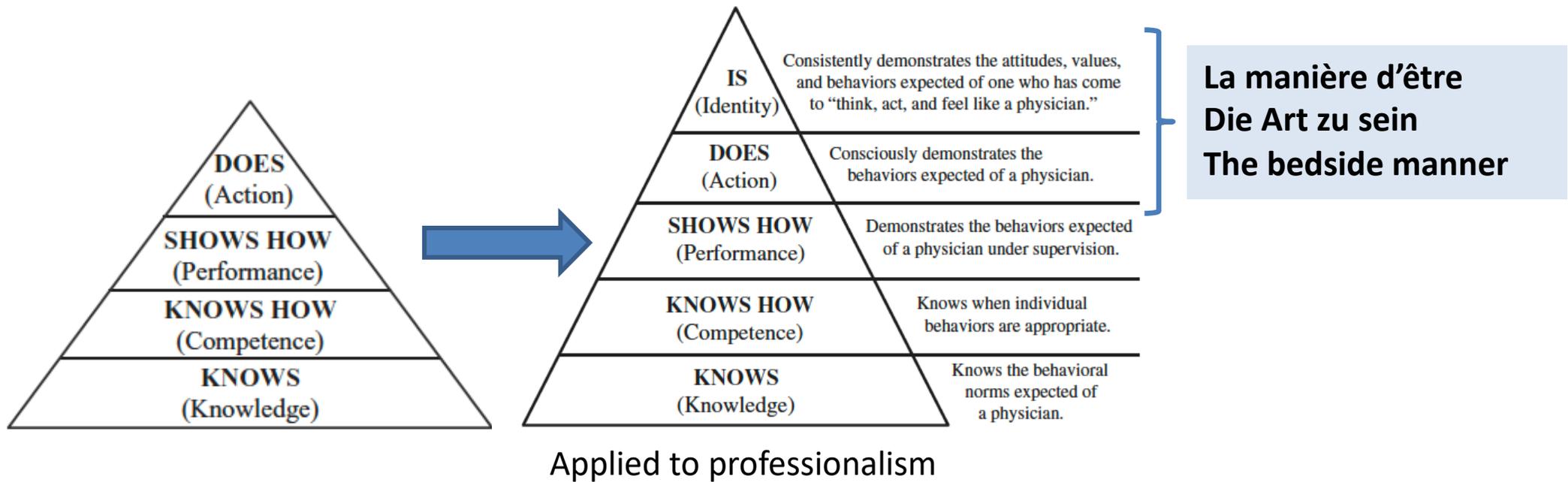
*« The principal objectives of medical education should be to ensure that each practitioner has acquired both the knowledge and skills necessary for the practice of medicine and a professional identity so that he or she comes to **think, act, and feel like a physician** »...*

*RK Merton, 1957*

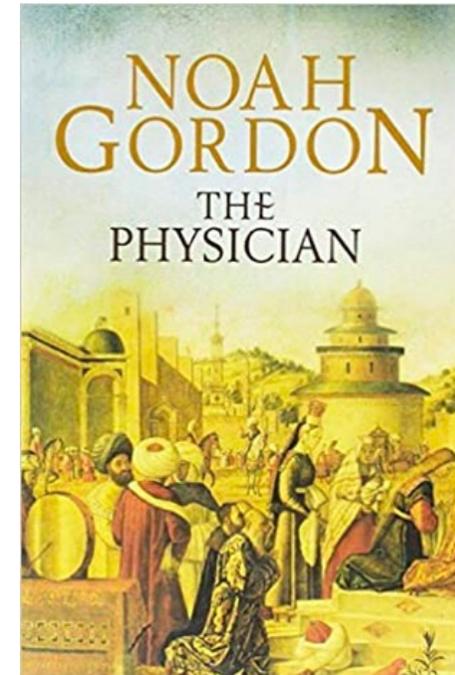
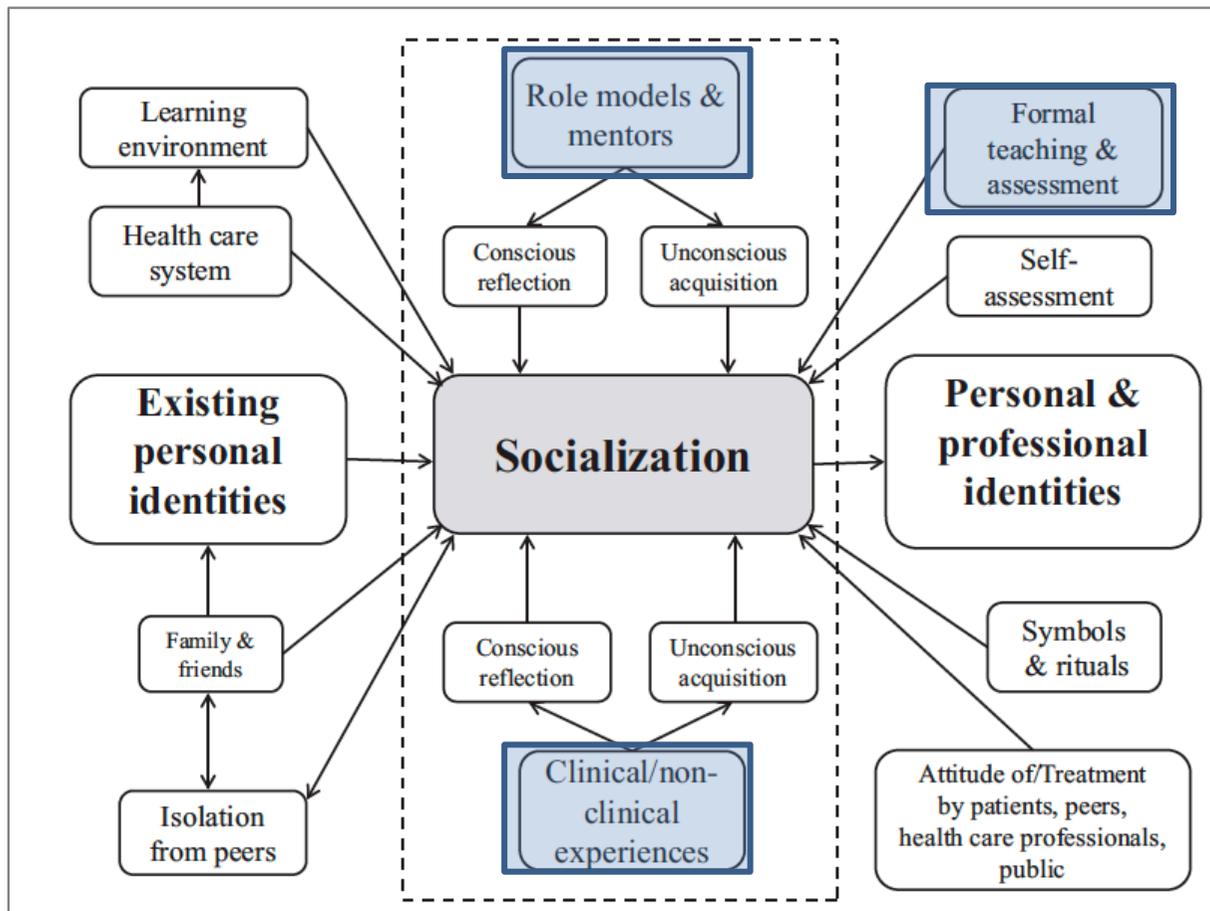
«Within this conceptual framework, teaching professionalism becomes not an end in itself but a means to an end. We believe that the end has always been the development of a professional identity and that the substance of that identity should be the “good physician.”»



# Amending Miller's pyramid to include professional identity formation



# Schematic representation of professional identity formation

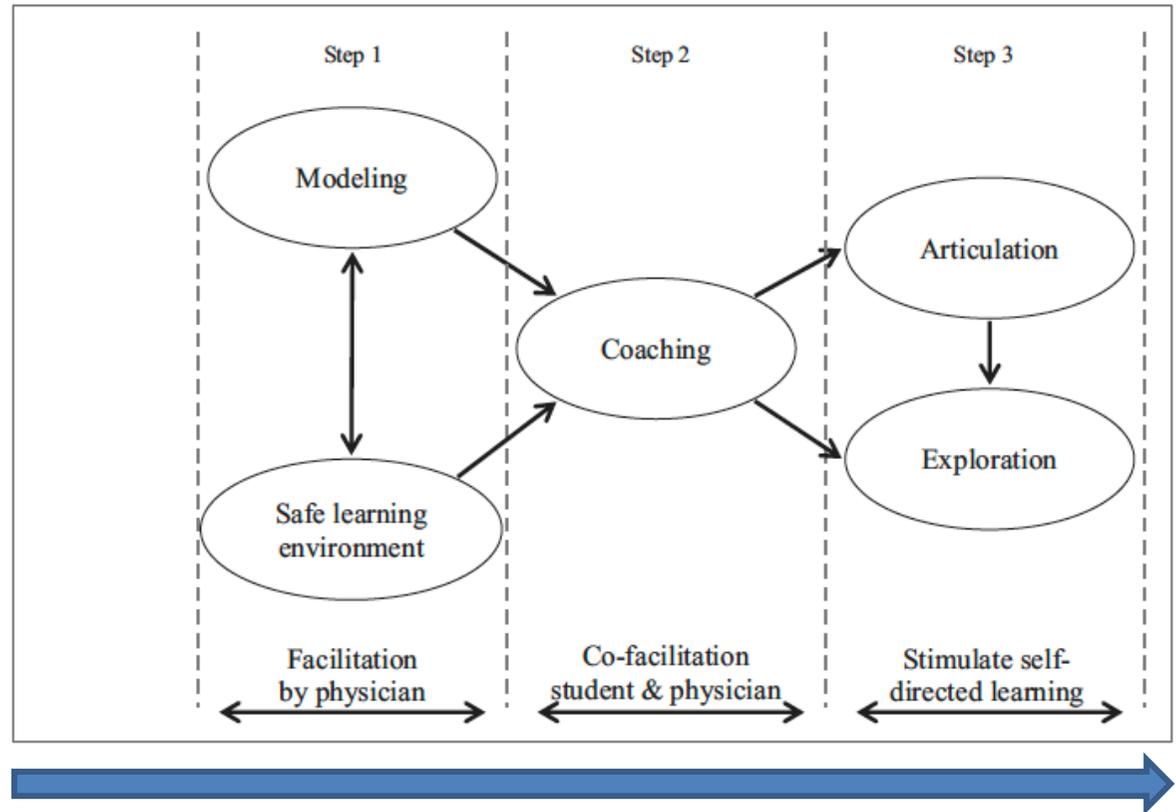


**Medicine, a profession of apprenticeship**

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- Be clear about what it is to be a **good doctor** (in a changing environment with new health professions)
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- **Match needs of society** (number and type of physicians corresponding to needs in academic and non academic hospitals, and in the community)

# The cognitive apprenticeship model of teaching



## Clinical Teaching Based on Principles of Cognitive Apprenticeship: Views of Experienced Clinical Teachers

Renée E. Stalmeijer, PhD, Diana H.J.M. Dolmans, PhD, Hetty A.M. Snellen-Balendong, MD, Marijke van Santen-Hoeufft, MD, Ineke H.A.P. Wolfhagen, PhD, and Albert J.J.A. Scherpbier, MD, PhD

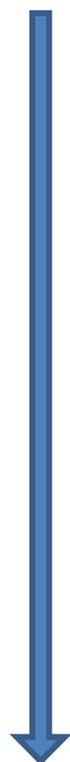
Acad Med. 2013;88:861–865

Physician-centered

Student-centered

## The cognitive apprenticeship model: the good teacher should...

Teacher-centered



Modelize her/his role explicitly (*modeling*)

Make explicit what the learner can observe

Supervise (*coaching*)

Observe the learner and provide feedback

Adapt to learner's competency (*scaffolding*)

Supports and adapts to individual learner and withdraws as learner competency grows

Question learner (*articulation*)

Promotes articulation of issues by learner and stimulates questions

Stimulate self-reflection (*reflection*)

Stimulate learner to analyse own strengths and weaknesses

Promote exploration (*exploration*)

Encourage learner to formulate and pursue own objectives

Learner-centered

**Create a safe learning environment, show interest and respect**

# Good apprenticeship requires trained teachers/coaches

MEDICAL TEACHER  
2020, VOL. 42, NO. 6, 663–672  
<https://doi.org/10.1080/0142159X.2020.1732316>

**MEDICAL TEACHER** Taylor & Francis  
Taylor & Francis Group

Check for updates

## Training junior faculty to become clinical teachers: The value of personalized coaching

Nadia M. Bajwa<sup>a,b</sup>, Jehanne De Grasset<sup>c</sup>, Marie-Claude Audétat<sup>b</sup>, Nicole Jastrow<sup>d</sup>, Héliane Richard-Lepourriel<sup>e</sup>, Melissa Dominicé Dao<sup>f</sup>, Mathieu R. Nendaz<sup>b</sup> and Noëlle Junod Perron<sup>g</sup>

<sup>a</sup>Department of General Pediatrics at the Children's Hospital, Geneva University Hospitals, Geneva, Switzerland; <sup>b</sup>Faculty of Medicine, Unit of Development and Research in Medical Education (UDREM), University of Geneva, Geneva, Switzerland; <sup>c</sup>Institute of Primary Care, Geneva University Hospitals, Geneva, Switzerland; <sup>d</sup>Department of Gynecology and Obstetrics, Geneva University Hospitals, Geneva, Switzerland; <sup>e</sup>Department of Psychiatry, Geneva University Hospitals, Geneva, Switzerland; <sup>f</sup>Division of Primary Care Medicine, Department of Primary Care Medicine, Geneva University Hospitals, Geneva, Switzerland; <sup>g</sup>Department of community medicine and primary care, Geneva University Hospitals, Geneva, Switzerland

**ABSTRACT**  
**Background:** Junior clinical faculty require institutional support in the acquisition of feedback and clinical supervision skills of trainees. We tested the effectiveness of a personalized coaching versus guided self-reflection format of a faculty development program at improving faculty skills and self-efficacy.  
**Methods:** Participants were evaluated both before and after the program using a four-station Objective Structured Teaching Exercise (OSTE). A gain-score analysis, one-way ANOVA, and paired t-tests were used to evaluate both groups. The impact on the learning environment was measured by resident ratings of the Maastricht Clinical Teaching Questionnaire.  
**Results:** One hundred and twenty-seven participants completed the study over a three-year period. Both groups had significant improvements in self-efficacy. Participants in the coaching group demonstrated superior performance in encouraging learner self-reflection, teaching effectiveness, verifying learner understanding, exploring feelings/needs, and defining learning objectives. Over a 5-year period, the overall institutional learning climate significantly improved concerning faculty role-modeling, coaching, articulation, and explorations skills.  
**Conclusion:** Offering a contextualized faculty-development program using OSTEs that provides multiple opportunities for feedback and is focused on creating a community of practice is an effective method to facilitate the transfer of skills to the clinical environment, supports teacher identity development, and favorably impacts the learning climate.

**KEYWORDS**  
Graduate medical education; medical residency; clinical competence; coaching

- 127 junior faculty participants
- Before-after evaluation, four-station Objective Structured Teaching Exercise (OSTE).
- Randomized into 2 teaching formats: personalized coaching versus guided self-reflection format
- **Results:** Both groups had significant improvements in self-efficacy.
- **Coaching group:** superior performance in encouraging learner self-reflection, teaching effectiveness, verifying learner understanding, exploring feelings/needs, and defining learning objectives.
- Over a 5-year period, the overall institutional learning climate significantly improved concerning faculty role-modeling, coaching, articulation, and explorations skills.

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# Interprofessionalism: more than ever, a « must »...

The screenshot shows the website of the Swiss Nurses' Association (SBK ASI). The header includes the logo and navigation menu: ASSOCIATION, PRESTATIONS, SUJETS INFIRMIERS, FORMATION, POLITIQUE, PUBLICATIONS, MEDIAS. The main content area features a large image of two nurses in a library setting. Below the image is a search bar and a navigation menu with options like LOGIN INTRANET, LOGIN ARCHIVES, CONTACT, LIENS, SITEMAP, and SUPPORT. The main article is titled 'Infirmière de pratique avancée APN' and discusses the role of advanced practice nurses. A sidebar on the left lists various nursing topics, and a right sidebar shows an 'Actualité' section with a date of 15.09.2020.

Advanced practice nurses

## Physician associates

The image shows two overlapping slides from a presentation. The top slide features a group of healthcare professionals and the text: 'PFLEGEPERSONEN ERÖFFNET SICH EIN SPANNENDES BERUFSFELD' (Nursing professionals are opening up an exciting career field). Below the text, it reads 'Klinische Fachspezialistin / Klinischer Fachspezialist' and 'Physician Associate'. The bottom slide features a close-up of hands and the text: 'MEDIZINISCHE AUFGABEN KOMPETENT ÜBERNEHMEN' (Competently take over medical tasks). Below this, it reads 'Klinische Fachspezialistin / Klinischer Fachspezialist' and 'Physician Associate'. At the bottom of the second slide, there is a summary in German: 'DAS BERUFSBILD PHYSICIAN ASSOCIATE (PA) IST IN DER SCHWEIZ EIN NEUER BERUFSZWEIG IM MEDIZINISCHEN DIENST.' (The profession of Physician Associate (PA) is in Switzerland a new profession in the medical service.)

## Interprofessional education: begin at the pregraduate level



- «*Interprofessional Education occurs when two or more professions learn with, from and about each other to improve collaboration and the quality of care*»

# Consequences of new healthcare professions

- The physician will no more be defined only by what he does (consultation, technical procedures, educating the patient...)
  - Colonoscopy
  - Follow-up of diabetic patients
  - Education of heart-failure patients on self-monitoring and medication
  - ...
- Roles and responsibilities must be defined, be complementary, and in partnership with each other and the patient

**Forget about turf wars, welcome to these new professionals!**

## Physician attributes: high-level competencies

- Managing uncertainty
- Rational test and treatment selection (smarter medicine) based on critical appraisal of the literature (evidence-based medicine)
- Evidence-based practice
- Communicating with patients about difficult choices (shared decision-making)
- Working with other professionals, supervise, coach them and partner with them

BECOMING A PHYSICIAN

## Tolerating Uncertainty — The Next Medical Revolution?

Arabella L. Simpkin, B.M., B.Ch., M.M.Sc, and Richard M. Schwartzstein, M.D.

« Medicine is a science of uncertainty and an art of probability. »

*Sir William Osler*

« Yet the reality is that doctors continually have to make decisions on the basis of imperfect data and limited knowledge, which leads to **diagnostic uncertainty**, coupled with the uncertainty that arises from **unpredictable patient responses to treatment** and from health care outcomes that are far from binary.

**Key elements for survival in the medical profession** would seem, intuitively, to be a **tolerance for uncertainty** and a **curiosity about the unknown.** »

# Shared decision-making

JGIM

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## PERSPECTIVE

### Shared Decision Making: A Model for Clinical Practice

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Gwyn Elwyn

## Box 4. Summary of the model: choice talk, option talk and preference talk

### Choice talk

- Step back
- Offer choice
- Justify choice - preferences matter
- Check reaction
- Defer closure

### Option talk

- Check knowledge
- List options
- Describe options – explore preferences
- Harms and benefits
- Provide patient decision support
- Summarize

### Decision talk

- Focus on preferences
- Elicit preferences
- Move to a decision
- Offer review

# Rapid provision of best evidence-based recommendations to clinicians

## BMJ Rapid Recommendations

It can take years for new research evidence to filter into new treatment guidelines—in the meantime, many patients receive outdated care. That is why *The BMJ* is working with MAGIC, a non-profit research and innovation programme, to develop Rapid Recommendations. These accelerate evidence into practice to answer the questions that matter quickly and transparently through trustworthy recommendations.

Find out more about how it works by watching this video below.



**How it works:** The Rapid Recommendations team from MAGIC, including *The BMJ*, will identify and confirm which studies might change practice and are of interest to readers. Researchers will then perform systematic reviews on the benefit and harm of the intervention, baseline risk of important outcomes, and the values and preferences of patients. In parallel a panel including researchers, patients, and doctors will choose the most important outcomes. They will consider the systematic reviews and evaluate the evidence using a GRADE approach, and produce recommendations for practice. The research and recommendations will be submitted to *The BMJ* for peer review and publication.

BMJ 2020 ; 370 doi: <https://doi.org/10.1136/bmj.m2924> (Published 30 July 2020)

Cite this as: *BMJ* 2020;370:m2924

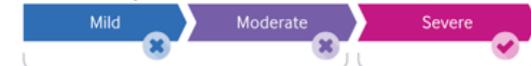
## Visual summary of recommendation

### Population

This recommendation applies only to people with these characteristics:



### Disease severity



### Does not apply to:

- ✗ Patients with mild or moderate covid-19
- ✗ Pediatric patients

### Applies to people with at least one of:

- ✓ Respiratory rate >30
- ✓ Respiratory distress
- ✓ SpO<sub>2</sub> <94% on room air
- ✓ Requires intensive care admission

### Recommendation 1

⚠ Resource limited settings



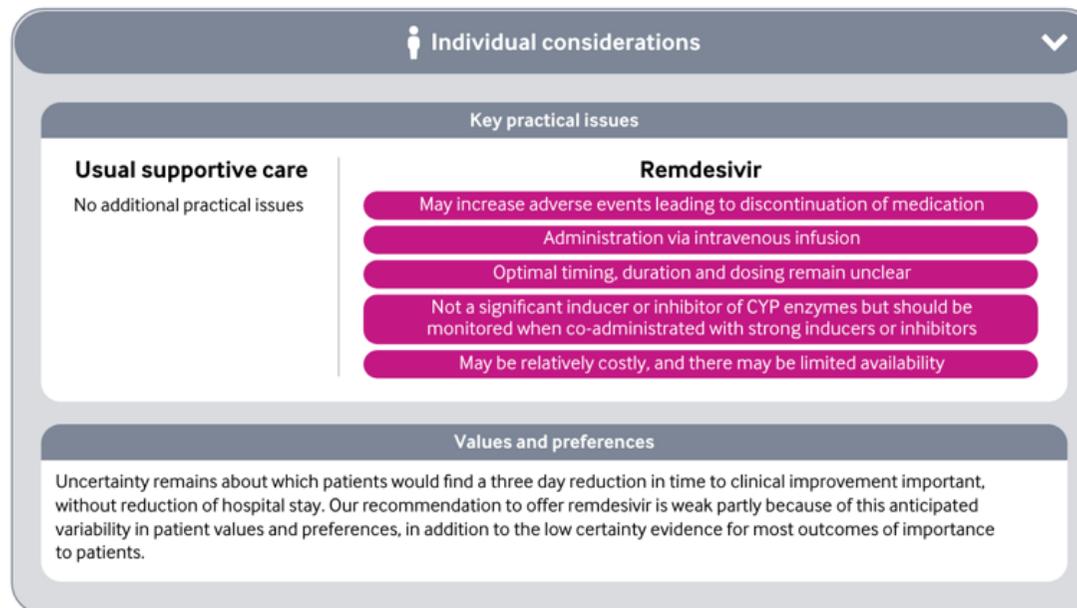
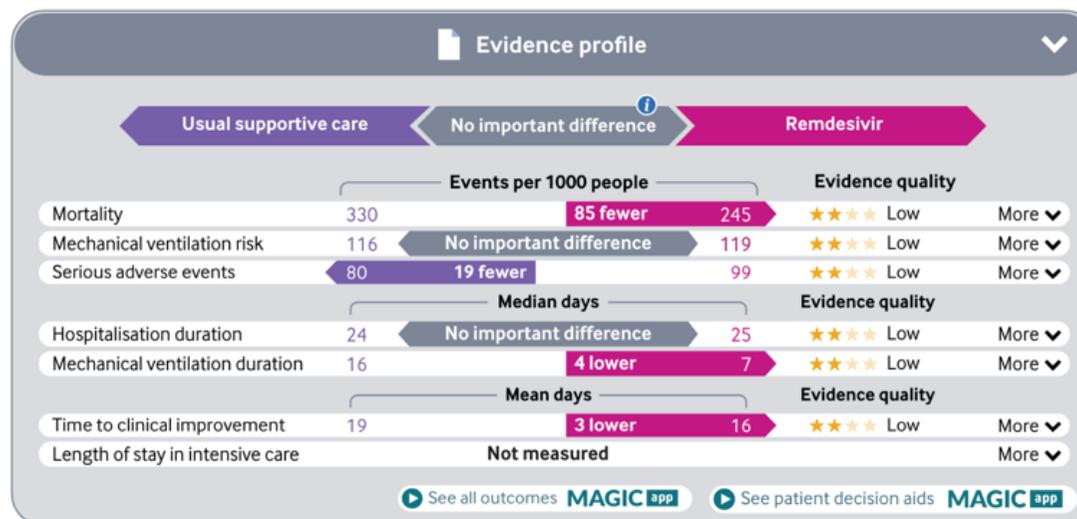
“ We suggest remdesivir rather than no remdesivir in patients with severe covid-19 ”

- 📄 Evidence profile
- 👤 Individual considerations

Rapid provision of best evidence-based recommendations to clinicians:

## The BMJ rapid recommendations

Indissociable from teaching communication skills!



# Initiatives for limiting ineffective health care

The screenshot shows the top section of the Choosing Wisely website. On the left is the logo with the text "Choosing Wisely" and "An initiative of the ABIM Foundation". To the right is a horizontal navigation bar with colored buttons for "About", "Lists", "Partners", "Grantees", and "Resources". Below the navigation bar is a search bar and a large image of a hand writing on a checklist. A teal box on the right of the image contains the text "Lists Read the List of Tests or Procedures that Should be Questioned".

[www.choosingwisely.org/](http://www.choosingwisely.org/)

## The Less-is-More Approach to Health Care

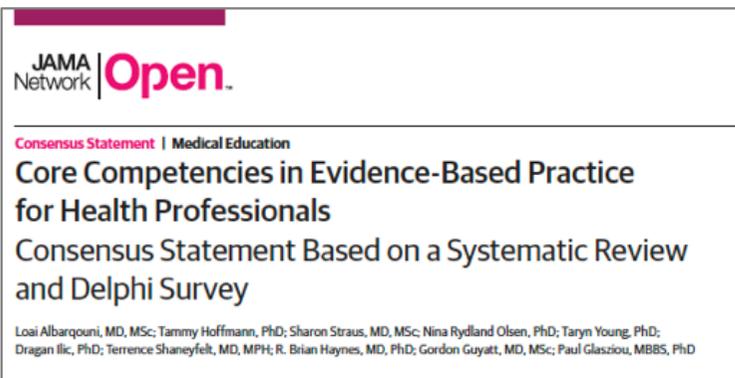
Dozens of medical specialties join the campaign to "choose wisely."

The screenshot shows the Smarter Medicine website in French. The header includes the logo "smartermedicine" and the tagline "En médecine, moins peut aussi être plus". Navigation links include "Français", "Deutsch", "Contact", and "Rechercher". A secondary menu lists "Accueil", "Nouvelles", "Liste « Top 5 »", "Médecins", "Patients", "Partenaires", "Téléchargements et Liens", and "Médias". The main content area features a photo of three healthcare professionals in a meeting. Below the photo is a headline: "« Smarter Medicine » – Des bases de décision intelligentes pour le bien-être du patient". The text below explains the campaign's goal to reduce unnecessary interventions. A quote from Prof. Jean-Michel Gaspoz is displayed in a grey box on the right.

« Avec « Smarter Medicine », il s'agit surtout pour nous d'assurer une plus grande transparence et des bases de décision intelligentes qui permettent d'optimiser le bien-être et la qualité de vie des patients. C'est cela qui est au cœur de notre engagement. »

**Prof. Jean-Michel Gaspoz**  
Président du Directoire de la Société Suisse de Médecine Interne Générale (SSMI)

# Core competencies in evidence-based practice: what should we teach health professionals?



JAMA Network Open. 2018;1(2):e180281.  
doi:10.1001/jamanetworkopen.2018.0281

## 4. Apply

### 4.1 Engage patients in the decision making process, using shared decision making, including explaining the evidence and integrating their preferences<sup>2</sup>

This competency includes

- Recognize the nature of the patient's dilemma, hopes, expectations, fears, and values and preferences
- Understand and practice shared decision making
- Recognize how decision support tools such as patient decision aids can assist in shared decision making

### 4.2 Outline different strategies to manage uncertainty in clinical decision making in practice

This competency includes

- Recognize professional, ethical, and legal components and dimensions of clinical decision making, and the role of clinical reasoning

### 4.3 Explain the importance of baseline risk of individual patients when estimating individual expected benefit

This competency includes

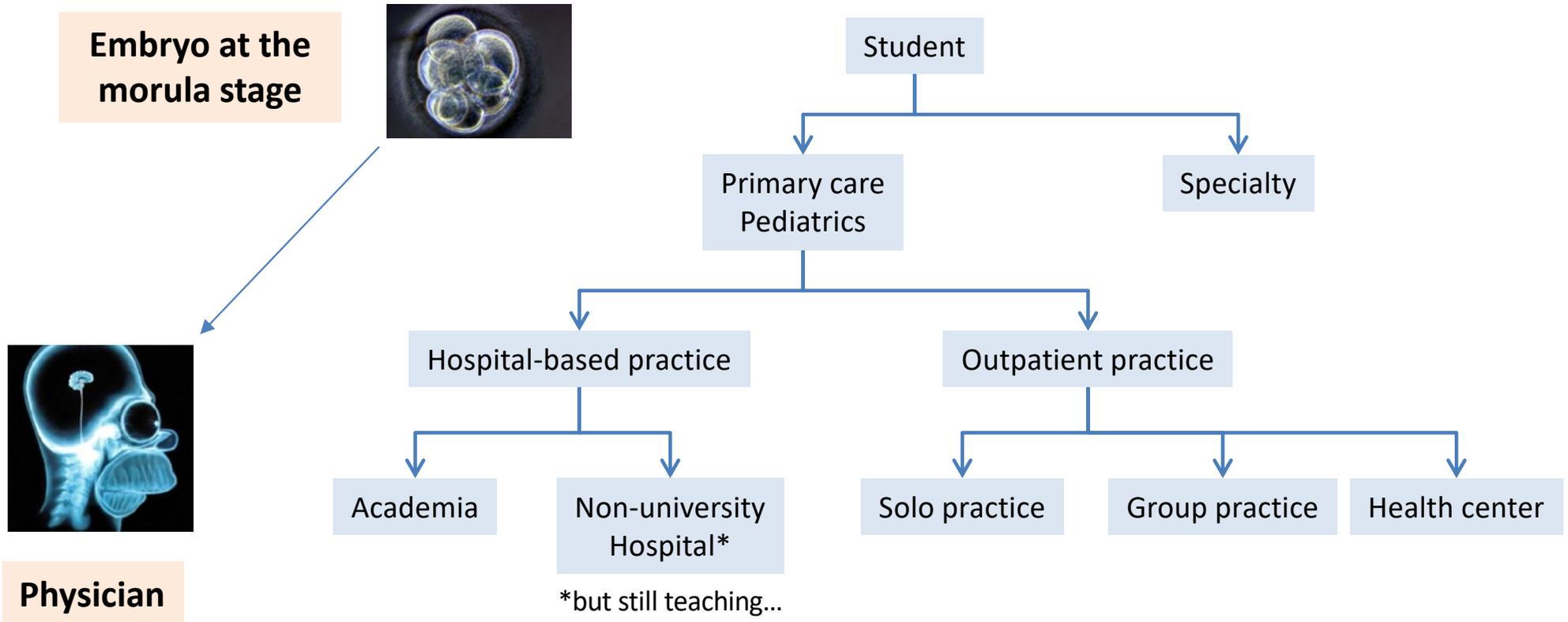
- Recognize different types of outcome measures (surrogate vs composite endpoints measures)

### 4.4 Interpret the grading of the certainty in evidence and the strength of recommendations in health care

## Postgraduate training should...

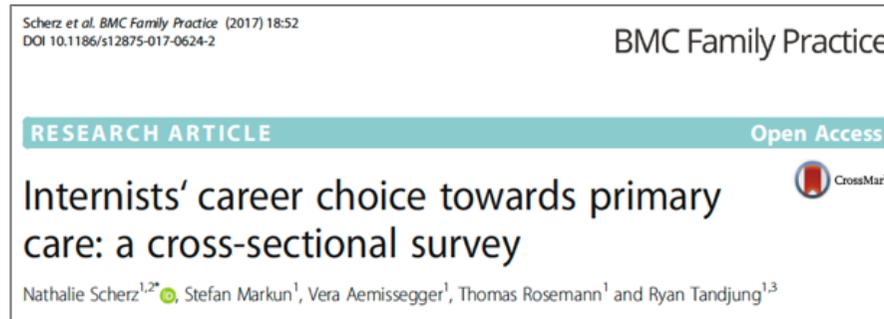
- Help young doctors to **become physicians** (*is vs. does*)
- Be clear about what it is to be a **good doctor** (in a changing environment with new health professions)
- Be dispensed by **teachers and mentors trained** to promote self-reflection and assessment
- Be **interprofessional**
- Be **individualized**, needing early career choices
- Be dispensed in a **safe and health-promoting environment** for residents
- **Match needs of society** (number and type of physicians corresponding to needs in academic and non academic hospitals, and in the community)

# From student to physician...

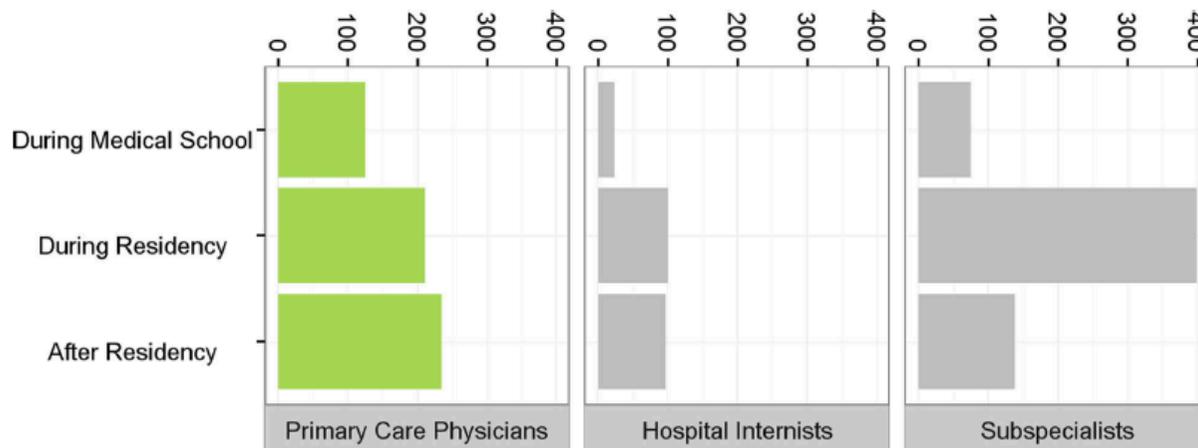


Inside the same specialty, different environments require different PG curricula (e.g. hospital vs. outpatient internal medicine)

# How early do Swiss residents make their career choices?



BMC Family Practice 2017;18:52



- Most subspecialists have chosen their career during residency (65%)
- Only 22% of primary care physicians chose during residency

## Postgraduate training should...

- Help young doctors to **become physicians** (*is vs. does*)
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# Are our residents « zen »?

Established in 1871

## Swiss Medical Weekly

Formerly: Schweizerische Medizinische Wochenschrift  
An open access, online journal • [www.smw.ch](http://www.smw.ch)

Original article | Published 03 June 2020 | doi:10.4414/smw.2020.20255  
Cite this as: Swiss Med Wkly. 2020;150:w20255

### The well-being of Swiss general internal medicine residents

Zumbrunn Brigitta<sup>a</sup>, Stalder Odile<sup>b</sup>, Limacher Andreas<sup>b</sup>, Ballmer Peter E.<sup>c</sup>, Bassetti Stefano<sup>d</sup>, Battegay Edouard<sup>e</sup>, Beer Jürg Hans<sup>f</sup>, Brändle Michael<sup>g</sup>, Genné Daniel<sup>h</sup>, Hayoz Daniel<sup>i</sup>, Henzen Christoph<sup>j</sup>, Huber Lars Christian<sup>k</sup>, Petignat Pierre-Auguste<sup>l</sup>, Reny Jean-Luc<sup>m</sup>, Vollenweider Peter<sup>n</sup>, Aujesky Drahomir<sup>o</sup>

- Response rate 54% (472/880).
- 19% of residents had reduced well-being
- 60% felt burned out (emotional exhaustion)
- 47% worried that their work was hardening them emotionally
- 21% had career choice regret

Table 4: Physician Well-Being Index (PWBI).

Items of the PWBI*	Endorsing item (N = 450) n (%)
Have you felt burned out from your work?	268 (60)
Have you worried that your work is hardening you emotionally?	211 (47)
Have you often been bothered by feeling down, depressed or hopeless?	135 (30)
Have you fallen asleep while stopped in traffic or driving?	14 (3)
Have you felt that all the things you had to do were piling up so high that you could not overcome them?	191 (42)
Have you been bothered by emotional problems (anxious, depressed, or irritable)?	258 (57)
Has your physical health interfered with your ability to do your daily work at home and/or away from home?	138 (31)

# We need to improve the training environment

- Give more attention to personal well-being
- Prevention and early detection of burnout
- Better IT tools, but also better training on concise, clear and effective documentation
- More time for direct implication with patients
- More autonomy and control over scheduling
- Early identification of residents interested in research and provision of appropriate mentoring and adapted time



## Promotion



09.07.2020

### Octroi de onze nouveaux subsides du programme MD-PhD

Les subsides du programme national MD-PhD permettent à onze jeunes médecins engagés dans la recherche de réaliser un doctorat en sciences naturelles, en santé publique et en recherche clinique dans une université suisse. Le tableau synoptique des bénéficiaires donne une vue d'ensemble des projets soutenus.

## Support for young clinician researchers



## Promotion



15.06.2020

### Young Talents in Clinical Research: mise au concours 2020

Avec le programme «Young Talents in Clinical Research» (YTCR), la Fondation Gottfried et Julia Bangerter-Rhyner et l'ASSM souhaitent encourager plus de jeunes médecins à s'engager dans la recherche clinique. Pour cette mise au concours, 1 million de francs sont mis à disposition. En raison de la situation liée au COVID-19, le délai de

<https://www.samw.ch/fr/Actualites.html>

## Postgraduate training should...

- Help young doctors to **become physicians** (*is vs. does*)
- Be clear about what it is to be a **good doctor** (in a changing environment with new health professions)
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- **Match needs of society** (number and type of physicians corresponding to needs in academic and non academic hospitals, and in the community)

# Postgraduate training should answer to the needs of society & community

- Until now, only possible regulation by training hospitals
- From October 8, responsibility of the cantons

 Schweizerische Eidgenossenschaft  
Confédération suisse  
Confederazione Svizzera  
Confederaziun svizra

FF 2020  
www.droitfederal.admin.ch  
La version électronique  
signée fait foi



*Délai référendaire: 8 octobre 2020*

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**Loi fédérale  
sur l'assurance-maladie  
(LAMal)  
(Admission des fournisseurs de prestations)**

**Modification du 19 juin 2020**

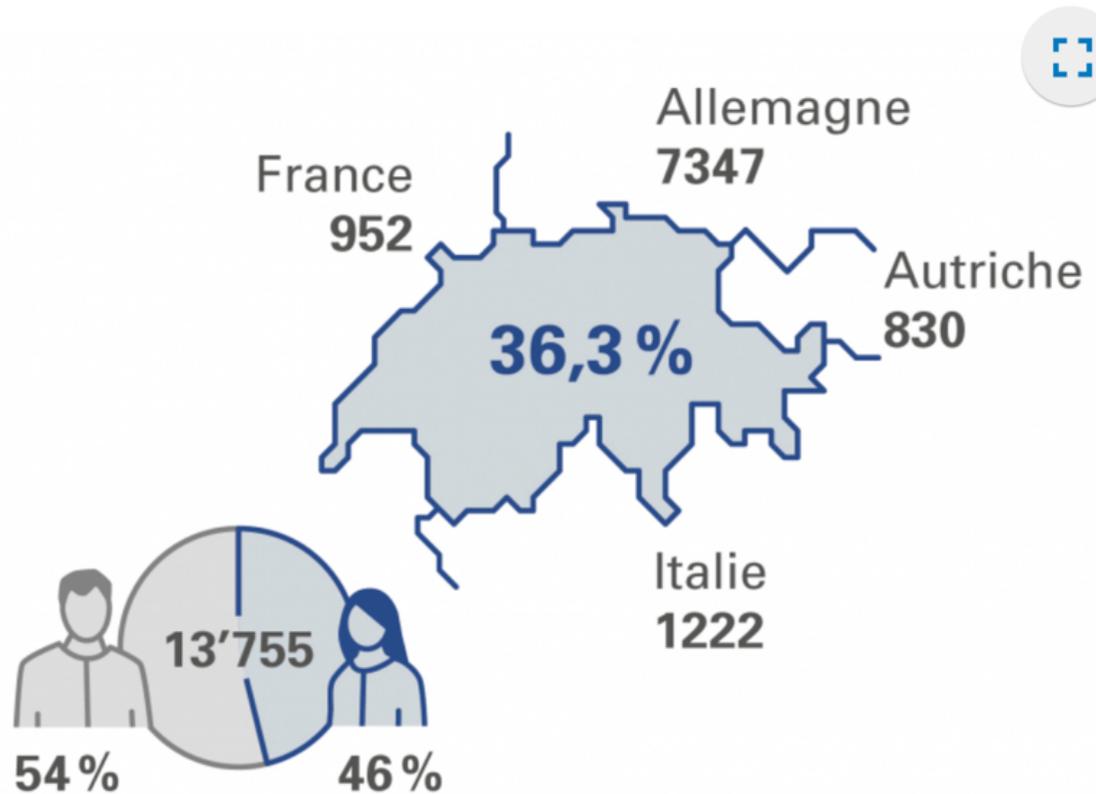
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## *Art. 55a* Limitation du nombre de médecins qui fournissent des prestations ambulatoires

<sup>1</sup> Les cantons limitent, dans un ou plusieurs domaines de spécialité ou dans certaines régions, le nombre de médecins qui fournissent des prestations ambulatoires à la charge de l'assurance obligatoire des soins. Lorsqu'un canton limite le nombre de médecins, il prévoit:

- a. que les médecins ne sont admis que jusqu'à concurrence du nombre maximal déterminé;
- b. que le nombre de médecins suivants est limité au nombre maximal déterminé:
  1. les médecins qui exercent dans le domaine ambulatoire d'un hôpital,
  2. les médecins qui exercent dans une institution visée à l'art. 35, al. 2, let. n.

# Proportion and origin of foreign MD diplomas in CH



- Switzerland relies heavily on physicians with foreign diplomas
- 40.2% in hospitals vs. 32.7% in outpatient sector
- There is also an imbalance between specialists and primary care physicians
- There is a plethora of physicians in many urban sectors, but rural or very suburban regions are not well provided
- This is a motivational problem for postgraduate trainees

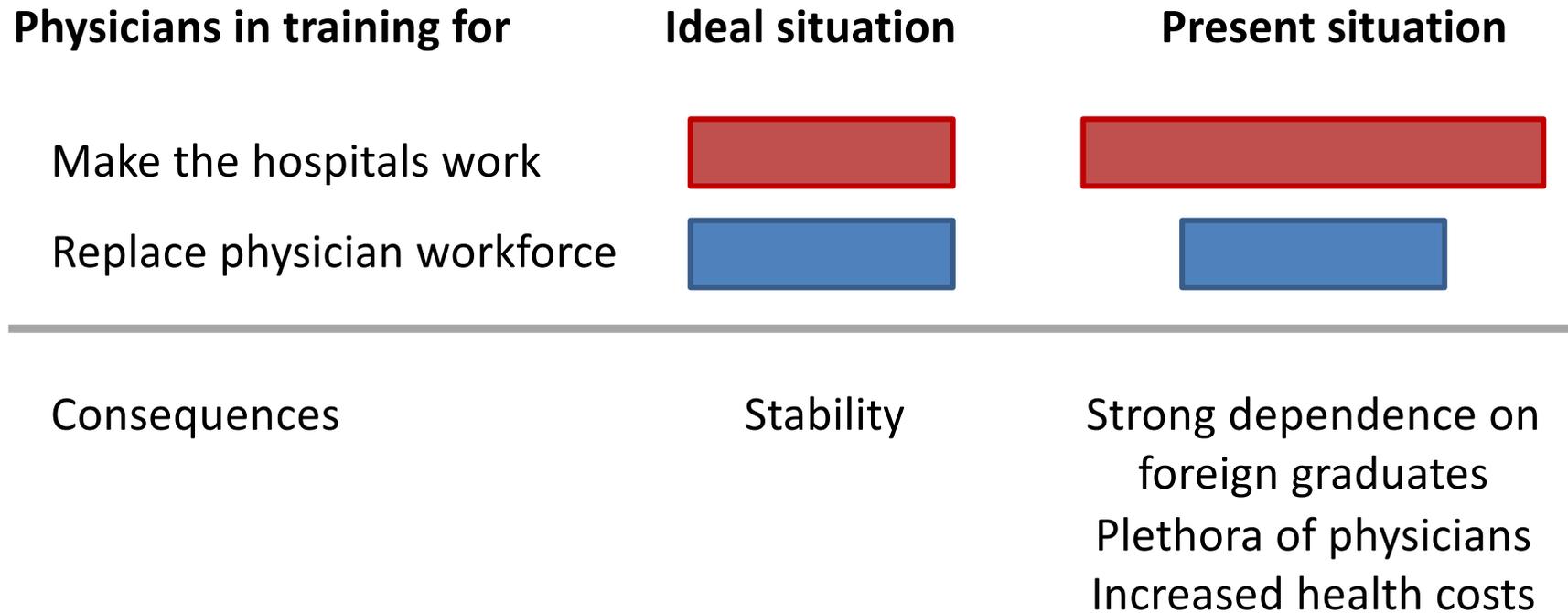
# Why do we need so many foreign graduates in our hospitals?

- Hospitals have become large machines demanding an increasing number of physician « workers »
- The *work law* (LTr, ArG) has improved resident well-being (still much to be done...)...
- But increased the number of young doctors required to care for the same volume of patients
- Aggravated by three-tier system:
  - Médecins-adjoints/leitende Ärzte
  - Cheffes de clinique/Oberärztinnen
  - Assistants/Assistenzärzte

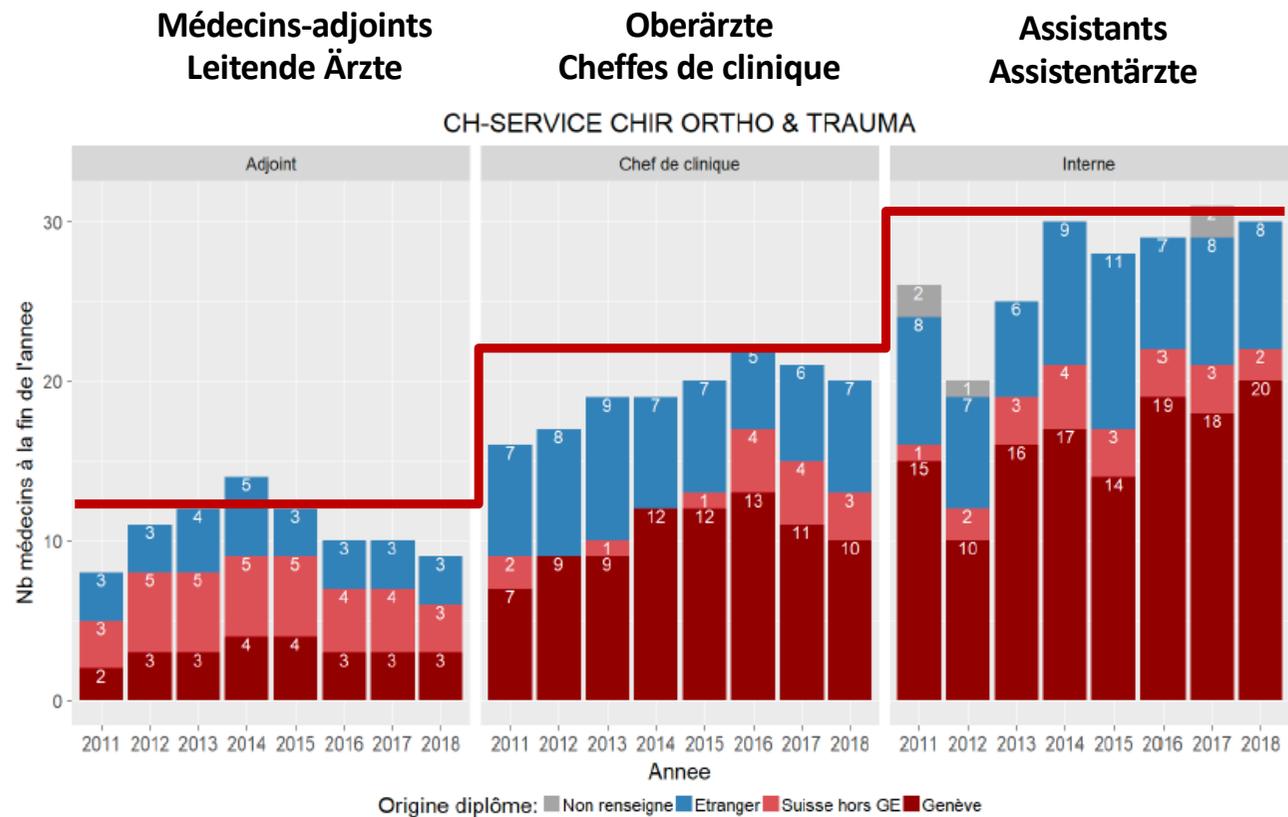


➔ Imbalance between hospital needs and needs for replacement (relève/Linderung)

# Balance or imbalance?



# Example from HUG: orthopedic surgery



## Possible solution to needs imbalance

- Seniorization (hospital physicians, hospitalists...)
- Replacing residents by specialized nurses
  - Advanced practice nurses... yes, but 3-year master's degree
  - « Physician associates », Winterthur model: nurses with 450 hours additional training
- Other ideas?

# Project REFORMER



- IT platform to list and follow physicians demographics in Suisse Romande
- PG training curricula per specialty, unified across cantons and hospitals
- Single and common hiring committee per discipline
- Requires early choices from candidates to define type of training (e.g. candidate to replace a hospital-based or an outpatient-based physician)

## Postgraduate training perspectives for 2030

- Postgraduate training should aim at « *ensuring that each practitioner has acquired both the knowledge and skills necessary for the practice of medicine and a professional identity so that he or she comes to think, act, and feel like a physician* »...
- We will still need lists of objectives and regular assessment including on the workplace, but we need to recognize the apprenticeship dimension of physician training
- This puts a burden on faculty at all levels (including junior) to be effective role models and coaches (a highly satisfactory role)
- Physicians should be trained with other health professionals in team and interprofessional work
- Tomorrow's physicians will not be defined by what they do but on high-level skills (uncertainty management, evidence-based practice, shared decision-making, patient communication and education skills)

# Postgraduate training perspectives for 2030

- **Residents are our future** and should be regarded as our most precious common good, so we need to nurture them in a safe and health-promoting work environment
- PG curricula need to be individualized and focused on the future work environment, not only the chosen specialty
- Research careers should be embedded in adapted and individualized curricula with protected time to allow work-life balance
- PG training should match needs of society and produce the appropriate number and type of physicians to answer the needs of academic and non academic hospitals, and of the community

**Thank you for your attention!**



# The cognitive apprenticeship model

ORIGINAL REPORTS

**Cognitive Apprenticeship in Orthopaedic Surgery: Updating a Classic Educational Model**

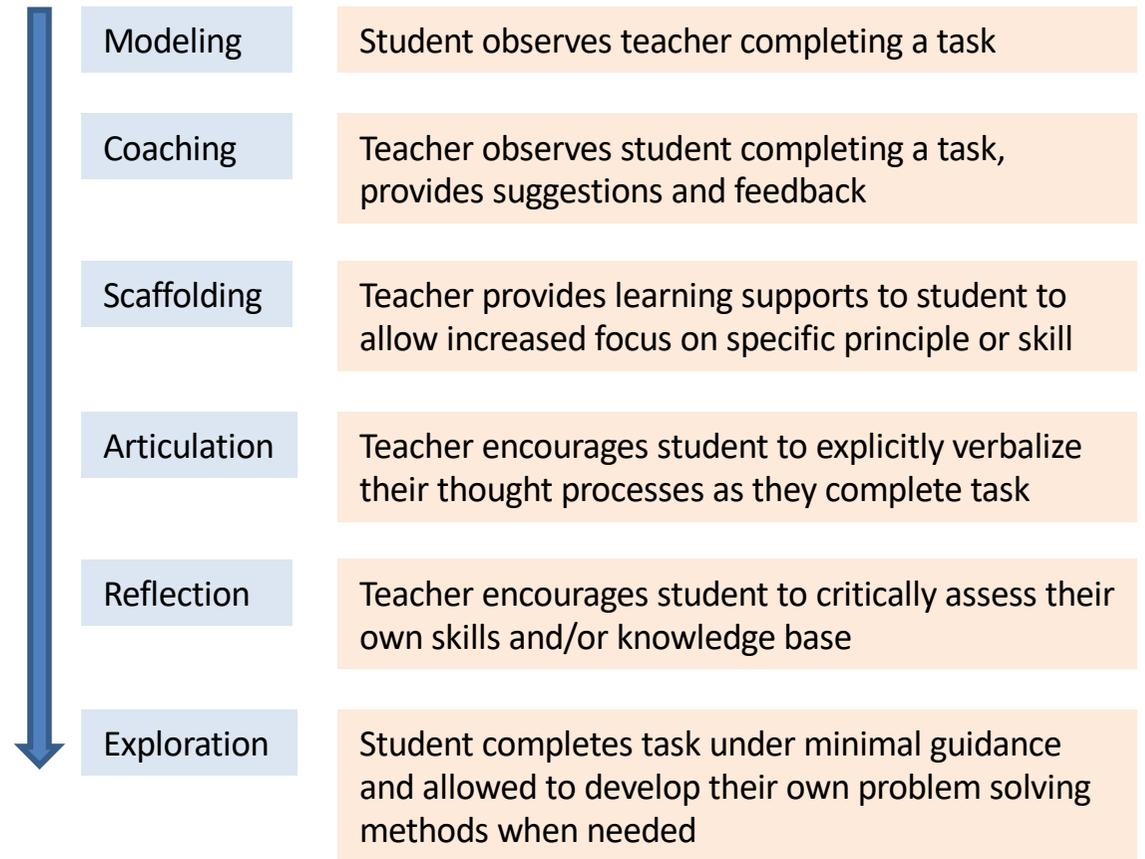
*Bennet A. Butler, MD,\* Cameron M. Butler, MS,<sup>†</sup> and Terrance D. Peabody, MD\**

\*Department of Orthopaedic Surgery, Northwestern Memorial Hospital, Chicago, Illinois; and <sup>†</sup>University of Maryland College of Education, College Park, Maryland



**TABLE 1.**

Principle	Explanation
Modeling	Student observes teacher completing a task
Coaching	Teacher observes student completing a task, provides suggestions and feedback
Scaffolding	Teacher provides learning supports to student to allow increased focus on learning specific principle or skill
Articulation	Teacher encourages student to explicitly verbalize their thought processes as they complete a task
Reflection	Teacher encourages student to critically assess their own skills and/or knowledge base
Exploration	Student completes a task under minimal guidance, and allowed to develop their own problem solving methods when needed



# The cognitive apprenticeship model

Preferred by junior residents

**RESEARCH ARTICLE** **Open Access**



## Understanding how residents' preferences for supervisory methods change throughout residency training: a mixed-methods study

Francisco Olmos-Vega<sup>1,3\*</sup>, Diana Dolmans<sup>2</sup>, Jeroen Donkers<sup>2</sup> and Renée E. Stalmeijer<sup>2</sup>

**Abstract**

**Background:** A major challenge for clinical supervisors is to encourage their residents to be independent without jeopardising patient safety. Residents' preferences according to level of training on this regard have not been completely explored. This study has sought to investigate which teaching methods of the Cognitive Apprenticeship (CA) model junior, intermediate and senior residents preferred and why, and how these preferences differed between groups.

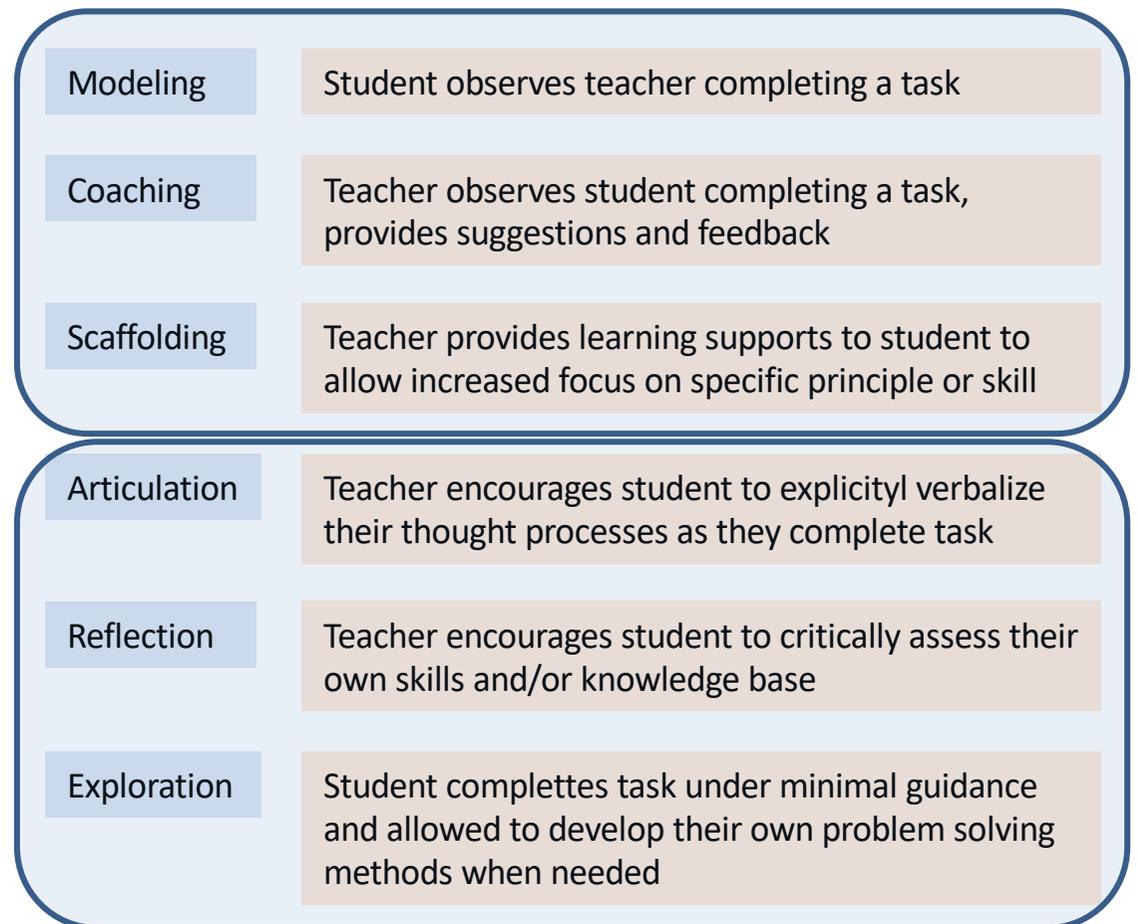
**Methods:** We invited 301 residents of all residency programmes of Javeriana University, Bogotá, Colombia, to participate. Each resident was asked to complete a Maastricht Clinical Teaching Questionnaire (MCTQ), which, being based on the teaching methods of CA, asked residents to rate the importance to their learning of each teaching method and to indicate which of these they preferred the most and why.

**Results:** A total of 215 residents (71 %) completed the questionnaire. All concurred that all CA teaching methods were important or very important to their learning, regardless of their level of training. However, the reasons for their preferences clearly differed between groups: junior and intermediate residents preferred teaching methods that were more supervisor-directed, such as modelling and coaching, whereas senior residents preferred teaching methods that were more resident-directed, such as exploration and articulation.

**Conclusions:** The results indicate that clinical supervision (CS) should accommodate to residents' varying degrees of development by attuning the configuration of CA teaching methods to each level of residency training. This configuration should initially vest more power in the supervisor, and gradually let the resident take charge, without ever discontinuing CS.

**Keywords:** Clinical Supervision, Postgraduate training, Cognitive Apprenticeship, Residency, Workplace learning

BMC Medical Education (2015) 15:177



Preferred by senior residents

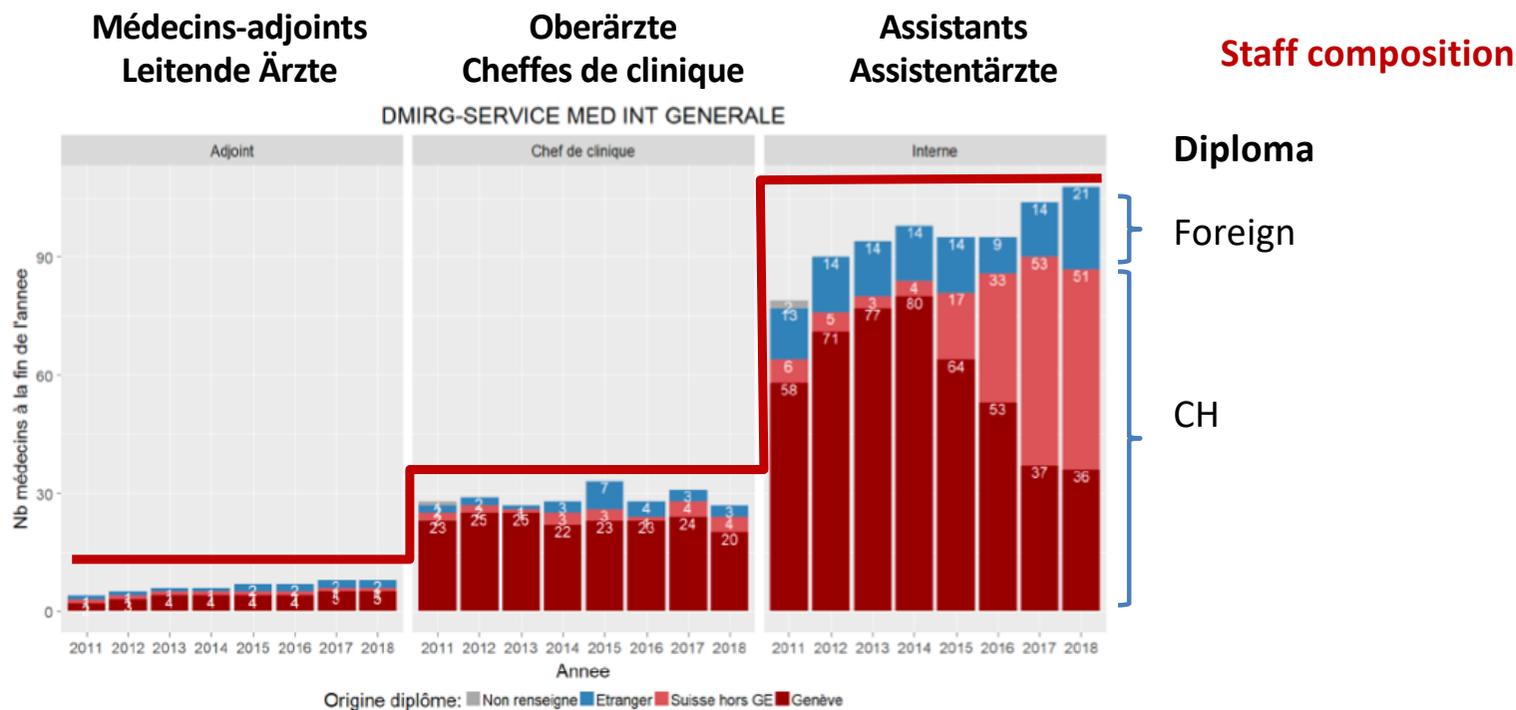
# Are we effective in teaching evidence-based practice?



BMC Medical Education 2018;18:177

Conclusions: Most EBP educational interventions which have been evaluated in controlled studies focus on teaching only some of the EBP steps (predominantly critically appraisal of evidence) and did not use high-quality instruments to measure outcomes

# Example from HUG: General internal medicine



Evolution over time